



Videojet Service and Support

Technical Training



Training programs designed to improve productivity and eliminate coding errors



Whether your Videojet marking and coding equipment is brand new or has been in service for many years, you can positively impact productivity and help eliminate errors by leveraging the tools, techniques, and processes learned in Videojet's technical training programs.



Benefits of investing in professional training:

- Consistently high quality coding and long term customer satisfaction
- Rapid response to coding related issues
- Increased productivity with minimized downtime cost
- Maximized printer life span with regular maintenance
- Reduced unnecessary parts cost and inventory
- Optimized use of consumables
- Increased sense of ownership and employee morale



Select a **program** that suits your needs:

	User instruction	Advanced operator	Basic maintenance	Advanced maintenance
Basic operation	●	●	●	●
Application specific operation		●	●	●
Basic repairs			●	●
Preventive maintenance			●	●
Advanced repair & printing theory				●
Duration	2 hours	4 hours	1 day	2-3 days*

What you can expect from our training...

Your choice of location

Technical training can be delivered both at your facility or at a Videojet Training Center. Training at your facility will bring instant customization for your printing applications and environment. Training at a Videojet Training Center will enable your employees to minimize distractions and remain focused on learning.

Customization for your team and schedule

Based on technical capability and interaction with the printers, students will receive instructions customized for their job and their needs. Multi-shift and multi-technology options are also available.

Focus on your operational challenges

Both trouble-shooting techniques and maintenance best practices covered in maintenance training will help your team to quickly return the printer to production when issues are encountered, and maximize uptime in the long term.

Dedicated training professionals

Videojet Maintenance Training is developed and delivered by a group of certified full-time Videojet training professionals with in-depth technical expertise, extensive operational knowledge and versatile teaching techniques.

Technical capability building

Students will gain “hands-on” experience in identifying, analyzing and addressing technical issues in an operational environment. An evaluation will take place to measure training effectiveness and knowledge transfer to enable your management team to assess your maintenance staff’s level of competence.

Videojet will provide everything you need - manuals, parts, tools, and even dedicated training equipment upon request to minimize the impact on your production.

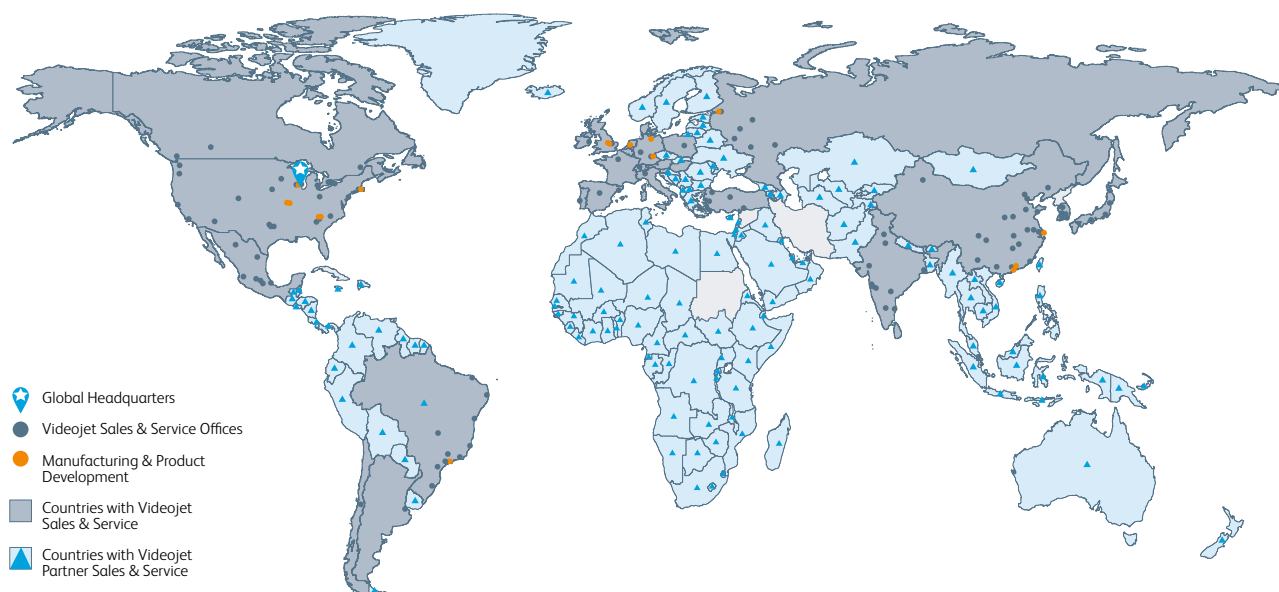
* Duration of Advanced Maintenance Course dependent upon technology

Peace of mind comes as standard

Videojet Technologies is a world-leader in the product identification market, providing in-line printing, coding, and marking products, application specific fluids, and product life cycle services.

Our goal is to partner with our customers in the consumer packaged goods, pharmaceutical, and industrial goods industries to improve their productivity, to protect and grow their brands, and to stay ahead of industry trends and regulations. With our customer application experts and technology leadership in Continuous Inkjet (CIJ), Thermal Inkjet (TIJ), Laser Marking, Thermal Transfer Overprinting (TTO), case coding and labeling, and wide array printing, Videojet has more than 325,000 printers installed worldwide.

Our customers rely on Videojet products to print on over ten billion products daily. Customer sales, application, service and training support is provided by direct operations with over 3,000 team members in 26 countries worldwide. In addition, Videojet's distribution network includes more than 400 distributors and OEMs, serving 135 countries.



Call **800-843-3610**
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Part No. SL000600
br-technical-training-us-0215
Printed in U.S.A.

